



**Network Council  
Meeting Minutes**

**May 6, 2010**

**1:00 PM - 4:00 PM**

**Members Present:**

**David Jones, PBH UM**

**Cynthia Benjamin, PBH Network Ops**

**James Johnson, S.T.E.P.S.**

**Jeanne Duncan, RHA**

**Angela Gill-Graham, PBH QM**

**Chuck Hill, PBH Network Ops**

**Diana Duncan, Diana's Home Care**

**Dawn Allen, GHA**

**Bonnie Schell, PBH Consumer Affairs**

**Peggy Terhune, Monarch**

**John Hufton, CFAC**

**Steve Tomlinson, PBH Network Ops**

**Absent: Tammy Gilmore, PBH/CCD; Ben Millsap, Monarch; Bill Rankin, PBH QM; Billy West, Daymark; Craig Hummel, PBH Medical Director; Dawn Anderson, Home Care Mgmt; Flay Lee, Hope Haven; Gregory Yousey; Janet Breeding, GHA; Leslie Mussington, Horizon Care; Treva Johnson, Omni Visions**

**Guests: Renee Snipes, PBH Finance**

**A. Welcome and Call to Order – Dawn Allen**

The meeting was called to order. Everyone was welcomed.

**B. Review and approval of minutes from February 4, 2010 meeting.**

There were not enough provider members present for a quorum, therefore there was no review or vote on the minutes. There were four items added to the agenda; Council Annual Retreat, Bylaws Deliverables, Provider Satisfaction Survey and Spring Policy Forum update.

**C. Sanctions Grid Update- Chuck Hill – This is not being worked on at this time, but it is on the agenda to be worked on. Small and large providers have voiced concerns regarding freezes. The grid does not allow for size and locations of services to be taken into consideration. This will have to be adjusted. Chuck will update the Council when it is available.**

**D. Changes to DD Utilization Management- Steve Tomlinson- DD providers requested to meet with Dan Coughlin and Pam Shipman. Dan and Pam wanted to meet with the CEO's/Executive's regarding the Innovations. This meeting took place on April 19, 2010. Consultants hired by PBH gave a PowerPoint presentation of their outcomes and recommendations based on SIS. From this meeting there have been two workgroups identified to give feedback to PBH; Innovations providers and CFAC members. The first meetings are being held May 6, 2010. Policy decisions are to be made and feedback will help with how these are developed for implementation.**

**E. SIS Training-Dawn Allen- Dawn announced the SIS Director and one of his trainers are scheduled to hold training on SIS to providers the morning of May 27, 2010. A training to CFAC members as well as other consumers and family members will be held that evening.**

- F. Budget Update –*Renee Snipes*. There are no changes in the budget from the report given last month. The Governor says she plans to return some of the funds to the mental health budget. Another budget meeting is scheduled for May 10, 2010.
- G. IRIS Training- *Cynthia Benjamin*- Cynthia stated three QM staff will be scheduling a training of their own using what they learned when they were trained by the state earlier this year. They will be coming to the Provider Meeting to answer questions in the mean time.
- H. Provider Satisfaction Survey- *Chuck Hill*- this will go live around May 17, 2010. Chuck is collecting email addresses for the CEO's to be getting the surveys.
- I. Bylaws Deliverables – *Steve Tomlinson* – these cover the ways the Council provides feedback to PBH. The Council needs to figure out how to get things done by the end of each calendar year. Maybe there needs to be a work plan.
- J. Council Annual Retreat – *Steve Tomlinson* – It is almost time for the annual retreat for the Council. This time can be used to develop a work plan and review the goals and objectives listed in the bylaws. Dan and Pam have been in attendance at the retreat in the past to swap feedback. Steve will handle securing a date and location for the retreat.
- K. Spring Policy Forum – *Steve Tomlinson* – this was held in Raleigh the first of this week. Dawn Allen, Flay Lee, Jeanne Duncan and Steve were on a panel giving a presentation on the waiver environment from the provider network perspective. There were over 150 at that presentation. All presentations were well received. There was a great interest in the information provided. The forum was attended by LMEs and provider staff. Over 400 people attended compared to the average of 200 in the past.
- L. May 14, 2010 Provider Meeting Agenda Items –  
 Accreditation Reminder – handout will be in packet  
 IRIS Training Q&A – QM Dept.  
 Utilization Review update – Chris Jacobson  
 Nominations Committee – Flay Lee  
 Reports on Town Hall Meetings – Steve Tomlinson  
 Budget Updates – Steve Tomlinson  
 Waiver Update/implementation – Andrea Misenheimer  
 Timber Ridge Treatment Center – Provider Spotlight
- M. Council representative updates, questions, requests and comments –  
 David Jones announced new employees and movement in UM/Access; Maggie Paddy is the new Access Director; Kevin Davidson is now Director of Clinical Support; Bill Rankin is the new Director of Quality Management and Barbara Agnello will be starting May 17, 2010 as the DD Clinical Director. John Hufton informed the members the PCP Conference was a huge success. Over 350 consumers/family members and professionals attended the two day conference.

Motion made to adjourn the meeting, all approved. The meeting was adjourned at 3:00 pm.

**The next meeting is June 3, 2010 @1:00pm**

**Minutes submitted by Shelby Marlow**

**Date Approved:** 7-30-10

**Signature of the Chairperson:** 