



**Network Council
Meeting Minutes
March 4, 2010
1:00 PM - 4:00 PM**

Members Present:

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| David Jones, PBH UM | Flay J. Lee, HopeHaven, Inc. |
| Cynthia Benjamin, PBH Network Ops | Dawn Allen, GHA |
| Craig Hummel, MD, PBH Medical Director | Bonnie Schell, PBH Consumer Affairs |
| Jeanne Duncan, RHA | Billy West, Daymark |
| Angela Gill-Graham, PBH QM | John Hufton, CFAC |
| Dawn Anderson, HomeCare Mgmt | Niels Eskelsen, PBH Finance |
| Chuck Hill, PBH Network Ops | Steve Tomlinson, PBH Network Ops |
| Leslie Mussington, Horizon Care | Benjamin Millsap, Monarch |
| Greg Yousey | |

Absent: Tammy Gilmore, PBH/PDS, Diana Duncan, Diana's Home Care; Peggy Terhune, Monarch, James Johnson, STEPS,

Guests:

- A. Welcome and Call to Order – Dawn Allen
The meeting was called to order. Everyone was welcomed. New members were introduced, Greg Yousey, representing Independent Practitioners, and Benjamin Millsap representing SA providers.
- B. Review and approval of minutes from February 4, 2010 meeting.
No corrections were noted. Approval of the agenda with three items added; Draft of Funding Change, Provider Request for Reauthorization and PBH building.
- C. Forms and Procedures for UM Clinical Reviews- David Jones - Discussion about UM and UR. UM looks at the front door of service request, managing services at the onset. UR is a broader look at monitoring the system, whatever the issue. Mercer recommended an internal stand alone committee. It is within the UM Department. Can do routine UR, for example, evaluation of services across delivery spectrum, evaluation of consumers by diagnoses, evaluation of providers by capacity of service delivery, and best practice guidelines or targeted review, such as high risk consumers, under utilization trends, over utilization trends, services infrequently utilized or high cost treatments. The reviews can be on site or desk audits. Audit trends and follow up will require plans of correction. Anyone could request a UR. UR is looking at clinical process not technical process.
- D. Committee to establish Rates for Residential Treatment Level 1- Niels Eskelsen-Discussion regarding establishing a rate committee. Niels reports they did ask providers for feedback and received three responses. It was recommended that providers be asked to come to next meeting with rate models and explanations of their costs.

- E. Teens and Behavioral Health Issues-Bonnie Schell- Report that when PBH started using a states form it did not have a “do not mail” box to check.
- F. Provider Satisfaction Survey approved. –*Chuck Hill*. There were no changes to the form from the previous year.
- G. Dashboard Reports- Chuck Hill- The Council reviewed the reports and discussed unmet needs, discharge TAR summary, timeliness of TAR submissions, Medicaid penetration by race and age, Medical expense ratios and number of days to process claims. There was a 5% growth in Network Provider in the first two quarters of the fiscal year, increasing from 263 to 275. For DD services, there are 358 individuals waiting for Innovations services, 74 for residential and 60 for AFVP. For MH services there are 65 waiting for CS, 3 for Day Treatment, 1 for IIH, 1 for MST and 15 for group living. For SA services there are 17 waiting for CS.
- H. State Funded Services- DRAFT- Niels Eskelsen- A draft memorandum was distributed that made changes ending reimbursement for state funded services. OP changes were effective immediately, Respite and CS HRI level 2 is effective 4/1 and personal assistance is effective 5/1. There was discussion that this would be particularly hard for SA consumers.
- I. There was some discussion about PBH’s new building and the possible negative press it might receive considering cuts in services. The Council recommended a proactive approach, educating constituents how service dollars and administrative dollars are determined.
- J. All other agenda items were moved to the next month. Motion to adjourn made at 3:45pm.

The next meeting is April 1, 2010 @1:00pm

Minutes submitted by Jeanne Duncan

Date Approved: 4/1/10

Signature of the Chairperson: 