



**Network Council
Meeting Minutes
May 7, 2009
1:00 PM - 4:00 PM**

Members Present:

Dawn Allen, GHA

Diana Duncan, Diana's HomeCare, Inc.

Cynthia Benjamin, Provider Relations/PBH

Chuck Hill, PBH Provider Relations

Flay J. Lee, Hope Haven, Inc.

John Hufton, CFAC

Darlene Steele, QM/PBH

James W. Johnson, S.T.E.P.S.

Developmental Academy, Inc.

Craig Hummel, MD, PBH/UM

Steve Tomlinson, Director Network/PBH

Billy West, Daymark

Absent: **Jeanne Duncan RHA, Dr. Arleana Dodson-Sims, Sims Consulting**
Peggy Terhune, Monarch, Leslie Mussington, Horizon Care
Angela Gill-Graham, PBH QM, Neils Eskelsen, Finance/PBH
Bonnie Schell, PBH Consumer Affairs, David Jones, UM/PBH
Dawn Anderson, HomeCare Management, Tina Kennon, Consumer Rep.
Tammy Gilmore, PDS/PBH,

Guests: **Dora Hufton, Richard Topping, Shelby Marlow**

- A. Welcome and Call to Order - Flay J. Lee**
Meeting was called to order at 1:00 p.m. Flay stated that this will be considered an unofficial meeting due to the absence of a quorum, and unofficial notes are to be taken.
- B. Meditation Reading - Flay J. Lee**
"Good Day, Bad Day" – sharing of other council members. (Dawn Allen; Craig Hummel; Billy West)
- C. Review and Approval of Minutes -**
Minutes could not be approved due to absence of a quorum. Approval was tabled until June meeting.
- D. PBH LME Department updates – Department Directors**
Consumer Affairs – No Report
Finance – No Report
Network Operations – Cynthia Benjamin and Chuck Hill reported that at this time all of the amendments have gone out for the Cultural Competence piece. Block Grants are now to include Mental Health. The data is being gathered for the 2009 Capacity Study which will be reviewed and discussed at the Retreat Meeting.

Quality Management – Darlene Steele stated that the Consumer Satisfaction Survey has been administered and this fiscal year the decision was made to get it out earlier, as to get the information back in time for the Retreat.

Billy West asked Darlene was this part of the survey that went out from CFAC. Darlene stated that it was not and that she had no idea about that particular survey. Billy then stated that he would like to know what the survey was, what it was for and what were the results? Tammy Gilmore suggested that we, the council, ask Bonnie to bring in the results and give a report. Tammy will ask Bonnie about this and let her know that a report is requested.

Utilization Management – No Report

E. Topics of Interests –

Introduction of Richard Topping, the PBH attorney, was done at the beginning of the meeting by our President Flay Lee. Richard began with discussing his role with PBH and his range of legal operations. He started with explaining how he would be helping facilitate the roles of the Directors as well as helping set-up the functions from the inside. Outside the agency he will be the legal representative of PBH. Richard also spoke about the Reconsideration Process for the Providers being streamlined which comes under his arena as the Chief Compliance Officer. Using the States Appeals process as a guideline prompted further discussion. Darlene Steele surmised with the statement that “The process is about moving to Quality & Compliance, for the LME”

Subcommittee on Dashboard Reports – James Johnson made the report for the committee in which they have identified information that should be included in the reports from each department. The recommendation that this committee stay in place was suggested and all present agreed.

New UM Criteria for Innovations Services – was presented by Dr. Craig Hummel. He discussed some of the main changes and effects will be with the MR/DD Services. Dawn Allen expressed deep concern with the new process and the new cap on the maximum # of units and what you have to even qualify for some of the services, which would not always applicable for a DD consumer without having the risk of them digressing. After much more discussion Dawn Allen suggested that Providers be a part of this new criteria process cooperatively with UM. She asked if UM possibly could hire or contract with a psychologist or psychiatrist experienced in the DD population. Dr. Hummel stated that the UM department was in the process of contracting with a DD experienced psychiatrist now. Tammy Gilmore tried to give Dawn and the Council clarity of the new process for the Fading Plan process and how it should be utilized for some DD consumers.

G. Development of Agenda for Provider Meeting May 8, 2009

H. Flay Lee adjourned the meeting.

I. The next Network Council Meeting is June 4, 2009

Minutes submitted by, Diana Duncan

Date Approved: 10/01/09

Signature of the Chairperson: 