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*Creating solutions, **One** person at a time.*

**Quality Management Communications Bulletin
FY-1011-QM-017**

To: PBH Community of Network Providers

From: Bill Rankin, Director Quality Management

Date: January 25, 2011

Re: PBH Continuous Quality Improvement (CQI) Program

As part of PBH's CQI initiative we have posted on the PBH external website pbhsolutions.org under the Evaluations & Outcome tab the following documents:

- [2009-2010 Annual CQI Program Evaluation](#)
- [2010-2011 CQI Program Description](#)

* If you would like a hardcopy of either of these documents, please contact the PBH Quality Management Department at 704-721-7000.

