



Notification of a Possible HIPAA Breach at Alamance Caswell LME Data Center

PBH wishes to inform our consumers that on or about November 15, 2011, the AC LME was denied access to the facility housing its data servers at the direction of an Alamance County employee. PHI belonging to former consumers of AC LME, including those who became PBH consumers on October 1, 2011, may be stored on these servers. Consumer information on the servers may contain names, medical record identification numbers, addresses, diagnoses and social security numbers.

At this time, it appears that no PHI maintained on the servers has been disclosed. Since November 16, 2011, PBH and AC LME have worked together to determine whether any information has actually been accessed or disclosed and this investigation remains ongoing.

This incident is solely related to AC LME servers that are now in the possession of County officials. No PHI maintained by PBH is affected. If you are a current PBH consumer and have questions about the breach or the security of your PHI, please contact PBH at 704-939-7705, or by email at compliance@pbhsolutions.org.