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PBH UM/ACCESS Communication Bulletin

FY-0506-UM-04

To: PBH Community of Network Providers

From: David Jones, MA- Director of Utilization Management and ACCESS

Date: 03/17/2006

RE: Status of Authorizations for March 20th Service Implementation

Due to overwhelming influx of Treatment Authorization Requests that occurred after the March 5, 2006 UM timeline for authorization submission for approval by March 19th, 2006 and the continued work on getting services added to provider's contracts, PBH UM Department will not be able to complete all authorizations before the March 20th service implementation date.

PBH UM will complete authorizations and post letters to provider's folders with the understanding that if the Treatment Authorization Request (TAR) was submitted prior to the March 20th, 2006, the authorizations would begin March 20th.

Any TARS submitted after March 20th will be reviewed on a individual basis and a determination will be made as to the date of the authorization based on medical necessity, provider contract completeness and ability of provider to submit an accurate TAR.

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